

General Terms and Conditions for Purchase of Goods and Services

Revised version.
Valid from: August 2026

1. Order and Confirmation of Order

1.1 These General Terms and Conditions become part of all purchase orders. The Supplier's General Terms and Conditions do not apply, unless the Customer explicitly agrees to them. Neither undisputed reception by the Customer, nor reference to the Supplier's General Terms and Conditions in any document issued by the Supplier, counts as explicit agreement.

1.2 The Customer may cancel the order if the Supplier has not confirmed acceptance of the order (confirmation) in writing within two weeks of receipt.

1.3 Any alterations, amendments or additions to the order shall only become a part of the agreement if the Customer accepts such in writing. In particular, the Customer is bound by the General Terms and Conditions of the Supplier only to the extent that these are in accordance with the Customer's own Terms and Conditions or if the Customer agrees to such in writing. The acceptance of deliveries or services as well as payments does not constitute such agreement.

2. Rights of Use

2.1 The Supplier hereby grants the Customer the following non-exclusive, transferable, worldwide and perpetual rights:

2.1.1 to use the deliveries and services including related documentation, to integrate them into other products and to distribute them worldwide;

2.1.2 to use or allow others to use software and its related documentation (hereinafter collectively referred to as "Software") in connection with the installation, launch, testing and operation of the Software and the deliveries and services;

2.1.3 to sublicense the right of use under section 2.1.2 above to affiliates, to other distributors and to end customers;

2.1.4 to license to affiliates and other distributors the right to sublicense the right of use under section 2.1.2 above to end customers;

2.1.5 to use the Software for integration into other products and to copy the Software, or to allow affiliates or other distributors to use and copy the Software;

2.1.6 to distribute, sell, hire out, lease, make ready for download or make publicly available the Software, e.g. in the context of Application Service Providing or in other contexts, and to copy the Software to the extent required, always provided that the number of licenses being used at any one time does not exceed the number of licenses purchased;

2.1.7 to sublicense the right of use under section 2.1.6 above to affiliates and other distributors.

2.2 In addition to the rights granted in section 2.1 above, the Customer, affiliates and other distributors are authorized to allow end customers to transfer Software licenses.

2.3 All sublicenses granted by the Customer must contain appropriate protection for the intellectual property rights of the Supplier in the Software. All sublicenses must contain any contractual provisions used by the Customer to protect its own intellectual property rights.

2.4 The Supplier shall inform the Customer - at the latest at the time the order is confirmed - whether the products and services to be delivered contain "open source software".

In the context of this provision "open source software" means any software that is provided royalty-free by the respective licensor to any user on the basis of a license or another agreement with the right to modify and/or to distribute such software. By means of example and without limitation, Open Source Licenses include the following licenses: the GNU General Public License (GPL), the GNU Lesser GPL (LGPL), the BSD License, the Apache License or the

MIT License. Should the products and services delivered by the Supplier contain open source software, the Supplier must deliver to the Customer at the latest at the time the order is confirmed the following:

- The source code of the relevant open source software, insofar as the applicable open source conditions require the disclosure of this source code

- A schedule of all open source files used, indicating the relevant license and including a copy of the complete text of such license

- A written declaration that through the intended use of the open source software neither the products of the Supplier nor the products of the Customer will be subject to a "Copyleft Effect". In the context of this provision, "Copyleft Effect" means that the provisions of the open source license require that certain of the Supplier's products, as well as any products derived from these, may only be distributed further in accordance with the terms of the open source license e.g. only if the source code is disclosed. Should the Supplier not indicate until after receipt of the order that its products and services contain open source software, then the Customer is entitled to cancel the order within 14 (fourteen) days of receipt of this information and provision of all the information contained in the above paragraph.

3. Term and Penalty for Breach

3.1 For the purposes of establishing the timeliness of delivery or rectification, the relevant point in time is the date of receipt at the place of receipt designated by the Customer, and for deliveries involving installation, commissioning or rectification services, the relevant point in time shall be the date of acceptance.

3.2 Where any delay in delivery or performance or rectification can be anticipated, the Customer shall be notified immediately and its decision sought.

3.3 If - in the event of delay - the Supplier cannot prove that he is not responsible for the delay, the Customer may charge a penalty in respect of each commenced working day of delay amounting to 0.3 % (zero point three percent) but not exceeding a total of 5 % (five percent) of the total value of the contract.

In the event that the appropriate reservation of rights is not made at the time of acceptance of delivery, services or rectification, this penalty may still be claimed if the reservation of rights is made until the date of final payment.

4. Transfer of Risk, Dispatch and Place of Performance, Transfer of Title

4.1 For deliveries involving installation, commissioning or services, the transfer of risk occurs on acceptance and for deliveries not involving installation or commissioning, the transfer of risk shall be upon receipt by the Customer at the designated place of receipt.

4.2 Unless otherwise agreed, the costs of delivery and packaging shall be borne by the Supplier. For pricing ex works or ex warehouse of the Supplier, transport shall in each case be at the lowest possible cost, insofar as the Customer has not requested a particular method of delivery. Any supplementary costs arising from non-conformity with the transport requirements shall be borne by the Supplier. Where the price is

quoted free to the recipient, the Customer may also determine the method of transportation. Any supplementary costs arising from the need to meet the delivery deadline by way of expedited delivery shall be borne by the Supplier.

4.3 Each delivery shall include a packing note or delivery note with details of the contents as well as the complete order number. Notice of dispatch shall be provided immediately with the same information.

4.4 If the transport is performed by a carrier commissioned by the Customer, the Supplier will inform the carrier of the necessary data concerning dangerous goods in accordance with legal requirements.

4.5 If the Customer informs the Supplier that following the initial transport another transport with a different mode of transport is scheduled, the Supplier will also follow the relevant legal requirements concerning dangerous goods with regard to such ongoing transport.

4.6 The Supplier shall be liable for any expenses and/or damages incurred by Customer due to any breach of the obligations under this section 4, unless Supplier is not responsible for such breach.

4.7 Transfer of title shall be upon delivery or acceptance by the Customer, as the case may be.

5. Invoices

The order number as well as the number of each individual item shall be detailed in invoices. Insofar as any such details are omitted, invoices shall not be payable. Copies of invoices shall be marked as duplicates.

6. Payment

6.1 Unless otherwise agreed, payments shall be due and payable no later than 60 (sixty) days net. If payment is made within 14 (fourteen) days, Customer is entitled to a 3 % (three percent) discount. The period for payment shall commence as soon as any delivery or service is completed and a correctly issued invoice is received.

6.2 Insofar as the Supplier is required to provide material testing, test records or quality control documents or any other documentation, such shall be a part of the requirements of the completeness of the delivery or performance. A discount shall also be allowed if the Customer sets off or withholds any payments to a reasonable extent on account of any deficiency.

6.3 Payments by the customer do not alone constitute acceptance of deliveries.

7. Inspection upon receipt

7.1 The Customer shall immediately upon receipt examine whether a delivery corresponds to the quantity and type of products ordered and whether there are any externally recognizable transport damage or other deficiencies.

7.2 Should the Customer discover any deficiency in the course of these inspections or at any later stage, it shall inform the Supplier of such deficiency.

7.3 Complaints may be raised within one month of delivery of a product or performance, and therefore deficiencies are not discovered until commissioning, processing or first use, within one month of detection.

7.4 In this regard the Customer shall have no other duties to the Supplier other than the duties of inspection and notification above.

8. Warranty

8.1 If deficiencies are identified before or during the transfer of risk or during the warranty period provided for in section 8.8 or 8.9, the Supplier must at its own expense and at the discretion of the Customer either repair the deficiency or provide reperformance of services or replacement of deliveries. This provision also applies to deliveries subject to inspection by sample tests. The decision of the Customer shall be exercised fairly and reasonably.

8.2 Should the Supplier fail to rectify (i. e. repair or replacement) any deficiency within a reasonable time period set by the Customer, the Customer is entitled to:

- a) cancel the contract in whole or in part without being subject to any liability for damages; or
- b) demand a reduction in price; or
- c) undertake itself any repair at the expense of the Supplier or reperformance of services or replacement of deliveries or arrange for such to be done; and claim damages in lieu of performance. The provisions of § 281 Section 2 and § 323 Section 2 of the German Civil Code ("BGB") remain unaffected hereby.

8.3 The rights according to 8.2 may be exercised without further deadline if the Customer has a strong particular interest in immediate rectification in order to avoid any liability of its own for delay or for other reasons of urgency and it is not reasonable for the Customer to request the Supplier to rectify the deficiency within a reasonable time period.

8.4 The above-mentioned rights shall expire one year from the date of notification of the deficiency but in no instance before the expiry of the warranty periods set out in this section.

8.5 Additional or other statutory rights are not affected hereby.

8.6 If the Supplier provides subsequent performance or repairs, the warranty periods set out in section 8.8 and 8.9 shall begin to run once again.

8.7 Notwithstanding the transfer of risk, the Supplier shall bear the costs and risk related to the rectification (e. g. return costs, costs of transport).

8.8 The warranty period for deficiencies of material is three years, insofar as no statutory provisions provide longer periods.

8.9 The warranty period for deficiencies in title is five years, insofar as no statutory provisions provide longer periods.

8.10 The warranty period begins to run with the transfer of risk (see section 4.1). Upon delivery to locations where the Customer is operating outside its premises, the warranty period begins with the acceptance by the end customer, in no case later than one year after transfer of risk.

9. Duty to Verify Title/Duty to Inform

It is essential that the products are delivered free of any third party rights. Thus the Supplier is under a duty to verify title and inform the Customer of any possible conflicting industrial and intellectual property rights. Any breach of such duty is subject to the normal statutory limitation period.

10. Subcontracting to Third Parties

Subcontracting to third parties shall not take place without the prior written consent of the Customer and entitles the Customer to cancel the contract in whole or in part and claim damages.

11. Provided Material

11.1 Material provided by the Customer remains the property of the Customer and is to be stored, labeled as property of the Customer and administered separately at no cost to the Customer. Their use is limited to the orders of the Customer only. The Supplier shall supply replacements in the event of reduction of value or loss, for which Supplier is responsible, even in the event of simple negligence. This also applies to the transfer of allocated material.

11.2 Any processing or transformation of the material shall take place for the Customer. The Customer shall immediately become owner of the new or transformed product. Should this be impossible for legal reasons, the Customer and Supplier hereby agree that the Customer shall be the owner of the new product at all times during the processing or transformation. The Supplier shall keep the new product safe for the Customer at no extra cost and in so doing exercise the duty of care of a merchant.

12. Tools, Patterns, Samples etc.

12.1 Any tools, patterns, samples, models, profiles, drawings, standard specification sheets, printing templates and materials provided by the Customer, as well as any materials derived therefrom, shall not be made available to any third party nor used for any other purpose than those contractually agreed except with the prior written consent of the Customer. Such materials shall be protected against unauthorized access or use. Subject to any further rights the Customer may demand that such materials be returned if the Supplier breaches these duties.

13. Assignment of Claims

Any assignment of any claim is only allowed with the prior written approval of the Customer.

14. Inability to Pay/Insolvency of the Supplier

Should the Supplier cease to make payments, or if an interim insolvency administrator is appointed or if insolvency proceedings are applied for or commenced in relation to the assets of the Supplier, the Customer may terminate the contract and/or any purchase orders issued thereunder. In the event of termination the Customer may continue to utilize existing facilities, deliveries or services already performed by the Supplier in exchange for reasonable payment.

15. Code of Conduct for Brockhaus Suppliers, Security in the Supply Chain

15.1 The Supplier is obliged to comply with the laws of the applicable legal system(s). In particular, the Supplier will not engage, actively or passively, nor directly or indirectly in any form of bribery, in any violation of fundamental human rights of employees or in the use of child labor. Moreover, the Supplier will take responsibility for the health and safety of its employees, the Supplier will act in accordance with the applicable environmental laws and will use best efforts to promote this Code of Conduct among its suppliers.

15.2 The Supplier shall provide the necessary organizational instructions and take measures, particularly with regard to the following security: premises security, packaging and transport, business partner, personnel and information - in order to guarantee the security in the supply chain according to the requirements of respective internationally recognized initiatives based on the WCO SAFE Framework of Standards (e. g. AEO,

C-TPAT) and familiarize itself with the Code of Conduct of the customer that is available at www.brockhaus.com. The Supplier shall protect the goods and services provided to the Customer or provided to third parties designated by the Customer against unauthorized access and manipulation. The Supplier shall only deploy reliable personnel for those goods and services and shall obligate any sub-suppliers to take equivalent security measures.

15.3 In addition to other rights and remedies the Customer may have, the Customer may terminate the contract and/or any purchase order issued thereunder in case of breach of the obligations under section 15 by the Supplier. However, provided that the Supplier's breach of contract is capable of remedy, the Customer's right to terminate is subject to the proviso that such breach has not been remedied by the Supplier within a reasonable grace period set by the Customer.

16. Environmental Protection, Duties to Declare, Dangerous Goods

16.1 Should the Supplier deliver products, substances of which are set out in the so-called "List of Declarable Substances" (www.bomcheck.net/suppliers/restricted-and-declarable-substances-list) applicable at the time of the order or which are subject to statutorily imposed substance restrictions and/or information requirements (e. g. REACH, RoHS), the Supplier shall declare such substances no later than the date of first delivery of products. With respect to statutorily imposed substance restrictions the foregoing shall only apply to laws which are applicable at the registered seat of the Supplier or the Customer or at the designated place of delivery requested by the Customer.

16.2 Should the delivery contain goods which – according to international regulations – are classified as dangerous goods, the Supplier will inform the Customer hereof in a form agreed upon between the Supplier and the Customer, but in no case later than the date of order confirmation.

17. Export Control and Foreign Trade Data Regulations

17.1 The Supplier shall comply with all applicable export control, customs and foreign trade regulations ("Foreign Trade Regulations"). The Supplier shall advise the Customer in writing within two weeks of receipt of the order - and in case of any changes without undue delay - of any information and data required by the Customer to comply with all Foreign Trade Regulations in case of export and import as well as re-export, including without limitation:

- All applicable export list numbers, including the Export Control Classification Number according to the U.S. Commerce Control List (ECCN); and
- the statistical commodity code according to the current commodity classification for foreign trade statistics and the HS (Harmonized System) coding; and
- the country of origin (non-preferential origin); and - upon request of the Customer - the Supplier's declaration of preferential origin (in case of European suppliers) or preferential certificates (in case of non-European suppliers).

17.2 The Supplier shall be liable for any expenses and/or damages incurred by the Customer due to any breach of the obligations according to section 17.1, unless the Supplier is not responsible for such breach.

18. Reservation Clause and Force Majeure

18.1 The Customer shall not be obligated to fulfill the agreement if such fulfillment is prevented by any impediments arising out of national or international foreign trade or customs requirements or any embargoes or other sanctions.

18.2 In addition, neither party shall be liable for any failure or delay in the performance of its obligations if and to the extent such failure or delay is caused by an event beyond its reasonable control and not foreseeable at the time of contract conclusion ("Force Majeure").

18.3 Events of Force Majeure include, but are not limited to: natural disasters, war, terrorism, pandemics or epidemics (e.g. COVID-19), government actions, embargoes, energy shortages (e.g. gas supply restrictions), transport disruptions, labor disputes, and cyberattacks that are not the fault of the affected party.

18.4 The affected party shall inform the other party without undue delay and take reasonable efforts to mitigate the consequences.

18.5 If a Force Majeure event continues for more than sixty (60) calendar days, the unaffected party may terminate the affected part of the contract or the entire contract without incurring any liability for damages.

19. Mention as Reference Customer

Only upon the Customer's prior written approval, the Supplier shall be allowed to mention the Customer as a reference customer and/or make reference to products or services, which the Supplier has developed during the performance of an order for the Customer.

20. Supplementary Provisions

Insofar as the provisions of these Conditions do not regulate certain matters, relevant statutory provisions shall apply.

21. Place of Jurisdiction and Applicable Law

21.1 German law shall apply.

21.2 If the Supplier is a merchant, the relevant court of jurisdiction shall be Lüdenscheld.

22. Confidentiality

22.1 The contracting parties undertake to treat as strictly confidential all documents, information, knowledge, and data obtained in the course of the business relationship that are marked as confidential or whose confidential nature is evident from the circumstances (hereinafter referred to as "Confidential Information") and not to disclose them to third parties.

22.2 Confidential Information may be used exclusively for the execution of the respective contract. This obligation shall remain in effect beyond the duration of the business relationship for a period of five (5) years following its termination.

22.3 The obligation of confidentiality shall not apply to information which:

22.3.1 was already publicly known at the time of disclosure or becomes publicly known thereafter without a breach of this confidentiality obligation,

22.3.2 was demonstrably already known to the receiving party without being subject to any confidentiality obligation,

22.3.3 is lawfully disclosed to the receiving party by a third party without a confidentiality obligation, or

22.3.4 is independently developed by the receiving party without using or referring to the Confidential Information of the disclosing party.

22.4 Upon request, all received Confidential Information, including any copies or records, shall be returned or destroyed

without undue delay, unless statutory retention obligations prevent such return or destruction.